



**Microfinance**  
Conference 2017

# Application preparation with myNILSapp



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# Welcome

5 minutes

## Meet your facilitators

*Luse &  
Michael*



## Workshop structure

- Introducing myNILSapp: 10 minutes
- Playtime: 35 minutes
- Group Q&A: 10 minutes
- What next: 5 minutes



# Housekeeping

- Toilets
- Breaks
- Questions



# Learning outcomes

By the end of this session you should be able to:

- Recognise how myNILSapp will be used in the NILS loan application process
- Consider how you will use myNILSapp in the context of your own organisation
- Identify key system features in myNILSapp
- Navigate around myNILSapp and add basic client data
- Identify where to find further support materials



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# So what is myNILSapp?

10 minutes







## What's new?

- myNILSapp 'clever' online loan application form
- Loans being assessed within 24-48 hours by minimum of 1 person
- Interaction with loan assessors less likely to be face-to-face
- Standardised less restrictive policies & procedures





# What's the same?

## Responsibilities to Clients

Just and Equitable Society

Dignity and Respect

Building Financial Capability and Empowerment



The NILS Program provides access to **fair and safe credit** for those on low incomes where other financial assistance is unavailable.

The NILS Program provides access to **affordable** credit for essential household items or services **without creating additional financial hardship**.

Safe, fair, affordable



## myNILSapp is:

- a paperless and simple way for you to record enquiries, prepare loan applications and submit them for assessment.
- a 'clever' online form that complements the financial conversations that you have with your clients.
- flexible and adaptable to each person applying for a loan and the organisations participating in the NILS program.



## myNILSapp does not:

- replace the financial conversation or your relationship with your client
- set the order in which you have to deal with client information
- reduce the amount of documents or information from the client
- require expensive software or scanners to operate
- require you to have any expertise in computers or computer software to operate



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**There is no single pathway through myNILSapp. It has been designed to be flexible and adaptable.**

**You will need to work out how and when you use myNILSapp in your organisation**



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# Playtime!

35 minutes





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## Group Q&A

10 minutes- groups of 5.





**What did you like?**

**What did you find challenging or unclear?**

**What else would help you get comfortable with using myNILSapp?**



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**Any other questions?**





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# What next?

5 minutes





## Support resources

A range of support materials for using myNILSapp will be developed and made available on Good Learning under the New Intro to NILS.

Resources include:

- A searchable FAQ
- Tutorial videos
- How to Guides
- Troubleshooting Guides

Email Good Learning: [goodlearning@gsmicrofinance.org.au](mailto:goodlearning@gsmicrofinance.org.au) with any feedback on the resources available and anything else you'd like to see.

We have limited resources but we will do everything we can to help you teach yourself how to use myNILSapp



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**Thanks for coming**

We hope you enjoy myNILSapp

